

PRODUCT END-OF-LIFE NOTIFICATION

Dear valued customer,

We would like to inform you of the end-of-life (EOL) announcement for the **MR radio modem series**. This step reflects RACOM's continuous commitment to delivering the most advanced, secure, and reliable communications solutions for mission-critical networks.

Affected products

All MR radio series, across every frequency band and configuration, as listed in the official [product codes](#).

Schedule

Last-time-buy date: 30 September 2025 (subject to stock availability and regulatory compliance).

Background

The MR was launched in 2005 as the most progressive radio modem on the market. For nearly two decades, it has provided dependable communications and earned reputation for outstanding reliability. Many experienced users still value the MR's legendary responsiveness and command-line environment.

Today, with key components no longer available, capacity and management evolving far beyond MR's original design, the series has reached the natural end of its production life.

Moreover, current RACOM devices are fully compliant with the [EU RED directive and Cyber Resilience Act](#). Continuing MR production would not meet today's expectations for critical infrastructure protection.

Customer support and recommended action

RACOM will continue to repair MR radios for heritage networks to honour long-standing commitments to our customers. Unit replacements will be accepted and fulfilled based on factory confirmation. Please always provide the original serial number (SN) of the unit to ensure the correct configuration is identified.

Migration path – For new deployments and gradual network upgrades we recommend RipEX2, our flagship radio modem. RipEX2 offers state-of-the-art cybersecurity, advanced IP networking and serial support, and guaranteed long-term availability. Proven migration strategies from MR to RipEX2 are demonstrated in a [dedicated webinar](#).

A success story of continuity

MR radios have been trusted in utilities, transport, and industry across more than 50 countries. Their unmatched two-decade service life shows RACOM's dedication to continuity, quality, and customer care. We are proud that MR radios remain repairable even today – and that their legacy continues in the RipEX2 family, ensuring customers the same confidence for the decades ahead.

For further information or assistance with migration planning, please contact us at racom@racom.eu.

Sincerely,

David Marek, Sales Director, RACOM