

PRODUCT END-OF-LIFE NOTIFICATION

Dear valued customer,

We would like to inform you of the end-of-life (EOL) announcement for M!DGE2 cellular router. This decision has been made in view of RACOM commitment to providing the latest and most efficient technology solutions.

Affected product versions

M!DGE2-E/A/P-N/C-N/G/E/A/P/F ('/' stands for alternative, all combinations)

Reasons for discontinuation

M!DGE2 was launched to the market in 2018. Recently, the supplier has announced EOL for essential components including u-blox TOBY-L2 series modules. Therefore, we are forced to declare EOL for all M!DGE2 product versions.

Customer impact and recommended action

Despite the end-of-life status, RACOM will continue to repair M!DGE2 cellular routers in heritage networks to support our loyal customers.

For new networks, we highly recommend our latest model, M!DGE3 cellular router, which shall enable customers a clear transition path. M!DGE3 comes with advanced hardware capabilities, the latest cybersecurity features and intuitive graphical user interface.

Schedule

Last-time-buy date: 28/6/2024 (subject to stock availability)

Estimated last shipping date: 30/8/2024

Please note, due to the component EOL and current supply issues the availability of stock units for M!DGE2 is limited to product versions M!DGE2-E-N-N, M!DGE2-E-C-N and M!DGE2-A-N-N. Contact us at racom@racom.eu for further information or inquiries.

Thank you for your understanding.

Sincerely,
David Marek
Sales Director
RACOM