

PRODUCT END-OF-MANUFACTURING NOTICE

Dear valued customer,

We would like to inform you of the end-of-manufacturing (EOM) status of the **RAy2 microwave link product family** across all frequency bands and configurations.

This step reflects the natural evolution of RACOM's microwave product portfolio and our continuous commitment to delivering the most advanced, secure, and reliable solutions for communication service providers.

Affected products

The EOM status applies to all RAY2 product versions and configurations within the frequency bands stated below.

Frequency Bands	Product Code	Status	Migration Path
10.15–10.65 GHz	RAy2-10	Last-time-buy	RAy3-10
10.70–11.70 GHz	RAy2-11	Last-time-buy	RAy3-11
17.10–17.30 GHz	RAy2-17	Last-time-buy	RAy3-17
17.70–19.70 GHz	RAy2-18	Discontinued	RAy3-18
24.00–24.25 GHz	RAy2-24	Discontinued	RAy3-24

Schedule

RAy2-18 and **RAy2-24** reached the end of manufacturing on **30 November 2021** and are no longer available for new orders.

The last-time-buy date for **RAy2-10**, **RAy2-11** and **RAy2-17** is **30 November 2022**, subject to stock and component availability. Orders placed before this date remain subject to confirmation by RACOM. After the applicable date, the products will no longer be manufactured as part of RACOM's standard portfolio. The availability of firmware updates will remain subject to technical feasibility and individual confirmation by RACOM.

RACOM currently expects the RAY2 product family to reach the **end-of-life (EOL) milestone no earlier than 31 December 2027**. Until that milestone is formally announced, RACOM intends to continue providing technical support and, where technically and economically feasible, repair services for installed RAY2 units. After EOL, standard product support, repairs and spare-parts availability may be discontinued, although RACOM may continue to provide limited assistance on a best-effort basis and at its discretion.

Background

Launched in 2014, RAY2 microwave links have provided reliable high-capacity connectivity in telecommunications, transport and utility networks worldwide. Their performance, robust design and long operating life have made RAY2 a trusted component of many communication service providers.

As technology, market requirements and component availability continue to evolve, the RAY2 platform has reached the natural end of its manufacturing life. Its successor, the RAY3 microwave link platform, provides a direct migration path for new installations (compatible antenna interface, three times the capacity, higher-order modulation, greater electrical robustness, etc.).

Customer support and recommended action

Support for installed links remains available – RACOM will continue to provide technical support and repair services for RAY2 units, subject to technical feasibility and the availability of the necessary spare parts and components.

Spare units and replacements – Availability of replacement units, spare parts and individual configurations will be subject to stock availability and factory confirmation.

Migration path – For new deployments and long-term network evolution, RACOM recommends the corresponding RAY3 microwave link. RAY2 and RAY3 links may continue to operate alongside each other, allowing customers to upgrade their networks according to their operational requirements.

Warranty unaffected – This end-of-manufacturing status does not affect RACOM's existing warranty obligations for products previously supplied.

RACOM and its authorised partners are available to assist with product selection, compatibility assessment and migration planning. For further information, please contact us at racom@racom.eu.

Sincerely,
Pavel Pejchal, Head of Product Management, RACOM