

PRODUCT END-OF-LIFE NOTIFICATION

Dear valued customer,

We would like to inform you of the **end-of-life (EOL) announcement for RipEX-HS hot standby master station**. This decision has been made in view of RACOM commitment to providing the latest technology solutions, while ensuring steady supply.

Affected product versions

RipEX-HS-A/D/E/C-O/R/S/F/M-2/1 ('/' stands for alternative, all combinations)

Reasons for discontinuation

RipEX-HS was launched to the market in 2012 to expand the range of RipEX accessories. Recently, the supplier has discontinued some essential components including controllers managing hot-swap ability. Therefore, we decided to only sustain the supply of successor RipEX2-HS, the latest product version and declare EOL for the first-generation RipEX-HS.

Customer impact and recommended action

Despite the end-of-life status of RipEX-HS hot standby master station, **first-generation RipEX radio modems remain available across all frequencies for legacy network expansions**. Therefore, adding remote (standalone) radios is still possible.

For new networks, we highly recommend our latest model, RipEX2-HS 1+1 redundant hot swappable equipment, which shall enable customers a clear transition path. RipEX2 radio modem platform comes with advanced hardware capabilities, the latest cybersecurity features and intuitive graphical user interface.

RACOM will continue to repair RipEX-HS in heritage networks to support our loyal customers.

Schedule

Last-time-buy date: 30/11/2024 (subject to stock availability)

Estimated last shipping date: 20/12/2024

Contact us at racom@racom.eu for further information or inquiries.

Thank you for your understanding.

Sincerely,
David Marek
Sales Director
RACOM