

PRODUCT END-OF-MANUFACTURING STATUS

Dear valued customer,

We would like to inform you of the end-of-manufacturing (EOM) status for the **RipEX-HS hot standby master station**. This step reflects both the natural evolution of technology leading to slow-moving inventory and RACOM's continuous commitment to delivering the most advanced, secure, and reliable communications solutions for mission-critical networks.

Affected products

RipEX-HS-* (* stands for all combinations as listed in the [product codes](#)).

Schedule

Last-time-buy date: 31 October 2025 (subject to stock availability).

Estimated last shipping date: 31 December 2025

Background

RipEX-HS was launched to the market in 2012 to expand the range of RipEX accessories. Recently, the supplier has discontinued some essential components including controllers managing hot-swap ability. Therefore, we decided to only sustain the supply of successor RipEX2-HS, the latest product version and declare EOL for the first-generation RipEX-HS.

Customer support and recommended action

Despite the end-of-life status of RipEX-HS hot standby master station, first-generation RipEX radio modems remain available for legacy network expansions. Therefore, adding remote (standalone) radios is still possible.

For new networks, we highly recommend our latest model, RipEX2-HS 1+1 redundant hot swappable equipment, which shall enable customers a clear transition path. RipEX2 radio modem platform comes with advanced hardware capabilities, the latest cybersecurity features and intuitive graphical user interface.

RACOM will continue to repair RipEX-HS in heritage networks to support our loyal customers.

For further information or assistance with migration planning, stock availability and further product support, please contact us at racom@racom.eu.

Sincerely,
David Marek, Sales Director, RACOM