PRODUCT END-OF-MANUFACTURING STATUS

Dear valued customer,

We would like to inform you of the end-of-manufacturing (EOM) status for the **first generation of RipEX radio modems**. This step reflects both the natural evolution of technology leading to slow-moving inventory and RACOM's continuous commitment to delivering the most advanced, secure, and reliable communications solutions for mission-critical networks.

Affected products

RipEX (first generation) radio modems, following frequency bands, across all configurations as listed in the official product codes.

Frequency Bands	Product Code	Status	Migration Path
135–154 MHz	RipEX-135	Last-time-buy	RipEX2-1
154–174 MHz	RipEX-154	Last-time-buy	RipEX2-1
215–240 MHz	RipEX-215	Discontinued	RipEX2-2
300–320 MHz	RipEX-300	Discontinued	RipEX2-3
320–340 MHz	RipEX-320	Last-time-buy	RipEX2-3
340–360 MHz	RipEX-340	Last-time-buy	RipEX2-3
368–400 MHz	RipEX-368	Last-time-buy	RipEX2-3
400–432 MHz	RipEX-400	Continued	RipEX2-4A
432–470 MHz	RipEX-432	Continued	RipEX2-4A
470–512 MHz	RipEX-470	Last-time-buy	RipEX2-4B
928–960 MHz	RipEX-928	Discontinued	RipEX2-9

Schedule

Last-time-buy date: 31 December 2025 (subject to stock availability). The continued frequency bands are expected to remain available through the end of 2026 or beyond, however, this cannot be guaranteed and is subject to demand and other factors.

Background

Launched in 2011, the original RipEX was the first full-featured IP radio modem on the market. Compact yet powerful, it quickly became the benchmark of quality and reliability and has since proven itself in thousands of installations worldwide.

Even today, RipEX radios are greatly valued for their robustness and performance. With key components no longer available, most newly manufactured units are now used for legacy network expansions. For the EU territory, new units are supplied only for repair or maintenance of existing networks as of 1 August 2025, due to updated Radio Equipment Directive (RED) compliance, which cannot be assured with the original RipEX hardware.

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Customer support and recommended action

Support remains fully available – RACOM will continue to provide service, repairs, and technical support for RipEX units in the field to honour long-standing commitments to our customers.

Please plan the purchase of additional quantities or spares – Limited manufacturing will continue in small volumes, primarily for customers expanding or maintaining legacy networks, subject to availability and lead time check.

Migration path – For new deployments and long-term network evolution, we recommend RipEX2, our flagship radio modem which offers advanced IP networking, intuitive management, state-of-the-art cybersecurity in full compliance with the Radio Equipment Directive (RED), along with guaranteed long-term availability. On the user interfaces – Ethernet as well as serial – RipEX2 supports virtually all the same communication protocols as the original RipEX.

A success story of proven reliability

For more than a decade, RipEX radios have defined performance and quality in compact industrial communications. Deployed in the most demanding environments – from the polar regions to scorching deserts – they have earned a reputation for reliability under all conditions. That reputation remains strong today, and the legacy continues in RipEX2, ensuring customers the same dependability with the enhanced capabilities needed for the next decade.

For further information or assistance with migration planning, stock availability and further product support, please contact us at racom@racom.eu.

Sincerely,
David Marek, Sales Director, RACOM

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